

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034



B.A. DEGREE EXAMINATION – ENGLISH LITERATURE

FIFTH SEMESTER – APRIL 2013

EL 5404 - DYNAMICS OF ORAL COMMUNICATION

Date : 10/05/2013
Time : 1:00 - 4:00

Dept. No.

Max. : 50 Marks

I. Answer any TEN of the following in about 150 words each:

(10x5=50)

1. Mention the factors that are involved in structuring a speech.
2. What are the characteristics of Interpersonal communication?
3. Give a detailed account of the communicative process of effective sending and receiving of messages.
4. Explain the salient features of active listening.
5. Write a short note on the 'expected role' and the 'enacted role' in dyadic communication.
6. Provide an account of standardised and non-standardised interviews and highlight the essential traits to be accomplished for a successful performance in a job interview.
7. Explicate the use of dyadic communication.
8. Describe the skills and duties of the discussants in a group discussion.
9. Point out the significance of non-verbal cues and their contribution in persuading the attention of the audience.
10. Enumerate the essential techniques to be adopted in order to enhance the presentation skills of a performer.
11. Elucidate the methods of problem solving and decision making in a group discussion.
12. Define the following terms:
 - i) Metacommunication
 - ii) Dyadic communication
 - iii) Group worthiness
 - iv) Cohesiveness
 - v) Consensus
13. Draft your appeals and arguments on the topic given below for group discussion:
"The Role of the Indian Youth for Social Justice."
